



Atty. Dkt. No. 048369-0126

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Tomihiko AZUMA  
Title: SALES SUPPORT SYSTEM AND  
METHOD THEREFOR  
Appl. No.: 09/921,903  
Filing Date: 08/03/2001  
Examiner: N. S. Mammen  
Art Unit: 3671

**RECEIVED**  
DEC 24 2003  
**GROUP 3600**

**AMENDMENT AND REPLY UNDER 37 CFR 1.111**

Commissioner for Patents  
PO Box 1450  
Alexandria, Virginia 22313-1450

Sir:

In reply to the Office Action mailed September 29, 2003, please amend the above  
identified application as follows: